

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	100	91	10%
	Admits	8	2	300% ▲
	Discharges	3	3	0%
	Service Hours	502	395	27% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	100	100.0%

Consumer Satisfaction Survey

(Based on 66 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Access		94%	80%	88%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	8	8%	13%
26-34	12	12%	22%
35-44	22	22%	19%
45-54	23	23%	24%
55-64	31	31% ▲	17%
65+	4	4%	5%

Gender	#	%	State Avg
Female	54	54% ▲	42%
Male	46	46% ▼	58%

Ethnicity	#	%	State Avg
Non-Hispanic	64	64% ▼	75%
Hisp-Puerto Rican	22	22%	12%
Hispanic-Other	7	7%	6%
Unknown	7	7%	5%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	52	52% ▼	66%
Black/African American	36	36% ▲	16%
Other	8	8%	13%
Unknown	3	3%	3%
Asian	1	1%	1%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	92%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	83%
✓ SA Screen Complete	91%	82%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	96%
✓ Valid Axis V GAF Score	99%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■		■	67%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	33%	65%	63%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		93	93%	80%	92%	13% ▲
✓ Social Support		72	72%	60%	79%	12% ▲
● Employed		8	8%	20%	11%	-12% ▼
● Improved/Maintained Axis V GAF Score		76	86%	95%	53%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		96	99%	90%	94%	9%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs